

PLEASE ENSURE ALL RETURNED ITEMS ARE IN THEIR ORIGINAL BRANDED PACKAGING AND IN A NEW UNMARKED CONDITION WITH ANY INSTRUCTIONS AND WARRANTY CARDS.

For warranty claims please use the original packaging if you still have it, if not please package well

- Please complete this product return form
- Package your return. Include this completed product return form.
- Send package via insured carrier to:

New Zealand Returns:
 Torpedo7 (Returns)
 26 Sharpe Rd, RD2, Rukuhia
 Hamilton
 New Zealand

Australian Returns:
 Torpedo7 (Returns)
 P O Box 637
 Strawberry Hills NSW 2012
 Australia

If you have queries in completing this form please contact us
 email us at returns@torpedo7.com or online at <http://torpedo7.com> using the LIVE HELP
 phone our Customer Service Team on (NZ) 0800 86 77 33 or (AU) 1800 18 29 30

STEP ONE: Please provide your details

Today's Date: _____ Order Number: _____
 Your full name: _____ Contact Ph: _____
 Email address: _____

STEP TWO: Please indicate desired choice

- Warranty** (returning an item that is faulty or damaged) **Dispatch Error** (returning an item that was sent in error)
 Refund

STEP THREE: List the items you are returning

QTY	DESCRIPTION	COLOUR/SIZE	PRICE EACH	TOTAL \$

Reason for Return _____

Refund Details/Payment

Due to banking systems, please allow up to 5 working days for refunds to appear back onto your account once processed

- Refund to Credit Card**
 The refund will be returned to the same credit card used in the purchase. Your card number is not required.
- Online store credit voucher**
 A voucher code will be emailed to you to spend on a future purchase.

- Refund to bank account**
 Refunds to a bank account only apply when the original payment has been made by direct credit or the payment credit card has been cancelled.

Bank account: